



*JOB DESCRIPTION- July 2013*

***Job Title:*** Deckhand

***Immediate Supervisor:*** Mate

***Summary of Responsibilities:***

The Deckhand will be responsible for the primary enforcement of security in port and while the vessel is underway, the safety and satisfaction of passengers on board IFA vessels while in port and while underway, maintaining the passenger cabin and main deck area in a safe and clean manner, emergency response as directed by Mate or Master and standard line handling and watch duties.

As leaders in the marine transportation industry IFA employees are responsible to instill an atmosphere with passengers that riding the ferry is a pleasure, not just a need. To that end every IFA employee is responsible for overall passenger safety and satisfaction. All necessary steps must be taken to correct conditions or to report conditions that could endanger passenger safety or satisfaction in any manner both on and off the vessels. This includes IFA vessels, vehicles, access ramps, offices, terminals and terminal grounds.

***Specific Duties:***

As Deckhand, duties will include but not be limited to:

- Enforcement of Vessel Security Plan (VSP) including: security screening for passengers and vehicles; conducting security patrols and detecting, deterring and reporting any security threats, breaches and incidents to Master or Mate;
- Front line crew member for customer service including: assisting passengers with boarding and disembarking the vessel, answering questions, gaining access to medical room, minor dispute resolution, and assisting with luggage as requested;
- Participate in all drills and trainings;
- Perform tasks necessary to keep vessel clean, safe and in good order including but not limited to: wash vessel windows, (inside and out); clean and supply rest rooms; clean day rooms, storage areas, gear lockers, car deck and passenger cabins; empty trash receptacles;
- Assist with vessel line handling during arrival and departure from dock, which includes lifting/pulling up to 70lbs of weight in various weather conditions without assistance or supervision;
- Assist with maintenance of safety and other related deck equipment as assigned by Mate, including line repair and splicing;

- Assist Mate in emergency response situations and evacuations;
- Other duties as assigned by the Master or the Mate.

***Knowledge and Abilities:***

- Knowledge of security procedures as they apply to this position.
- Knowledge of maintenance procedures for vehicle/passenger deck and passenger cabin;
- Knowledge of IFA firefighting, MOB and abandon ship procedures;
- Knowledge of the location, function and operation of all normal and emergency equipment in the deck department;
- Knowledge of appropriate use of personal protection and safety equipment (ear plugs, safety glasses, etc.);
- General knowledge of nautical terms, commands and signals; principal knots, splices and hitches;
- Ability to interact with customers, and fellow employees in a professional and courteous manner.
- Ability to use hand and power tools for cleaning and general maintenance;
- Ability to communicate effectively both orally and in writing;
- Ability to climb and work on rigging and masts for repairs and maintenance;
- Ability to work in varying weather conditions and lift lines weighing up to 70lbs;
- Ability to function effectively under time constraints and in emergency situations;

**Certificates and Credentials:**

- Transportation Workers Identification Credential (TWIC)
- Current First Aid/CPR certificate
- Valid Alaska drivers license

**Uniform Requirements:**

All IFA vessel crew members must be well groomed and are required to wear IFA uniform at all times while the loading and unloading the vessel and while the vessel is underway. IFA Uniform consists of black pants and IFA shirt, vest or jacket and hat (optional). Uniforms must be neat and clean and worn in a professional manner that clearly indicates IFA crew member.

**Compensation**

This is a full-time hourly position with full benefits. Benefit package includes: vacation, sick and holiday pay, health and life insurance, PERS retirement program, IFA travel benefits and optional supplemental life and disability insurance. Optional benefits require payment from employee.